

Crawford & Company[®]
1001 Summit Blvd
Atlanta, GA 30319

For more information please contact:
Lynn Cufley/+44 207 2654067
Lynn.cufley@crawco.co.uk

FOR IMMEDIATE RELEASE

Crawford & Company[®] appoints Roberto McQuattie as Regional Head, Latin America

LONDON (August 16, 2017) – Crawford & Company[®] (NYSE: CRD-A and CRD-B), the world’s largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities, has named Roberto McQuattie as regional head, Latin America to oversee operations across our extensive network of 15 offices in the region.

Based in the Crawford[®] Latam hub in Miami, McQuattie will be responsible for driving new business growth and leading operations across the Latin American region. He will report to Kieran Rigby, president, international.

“Roberto has an impressive track record of building strong client relationships and I am delighted that he will be bringing his sharp focus on client service to our Latam operations,” said Rigby.

McQuattie previously served as Crawford’s country manager for Mexico and headed Crawford’s claims office in the Miami market. Prior to joining Crawford, he worked for Farmers Insurance and Bristol West Insurance Group. He holds both a bachelor’s degree in computer science and a master’s degree in management information systems from Florida International University.

“As markets develop in Latin America, there is an increasing demand by our clients and their customers for more specialist and innovative claims solutions,” said Rigby. “Leveraging the breadth of expertise in Crawford, Roberto is ideally placed to oversee the deployment of our specialist skills and technologies in the region as we meet the evolving needs of our clients.”

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About Crawford

Based in Atlanta, Ga., Crawford & Company® (www.crawfordandcompany.com) Crawford & Company (NYSE: CRD-A and CRD-B), the world's largest publicly listed independent provider of claims management solutions to companies and self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution® offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.

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