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FOR IMMEDIATE RELEASE

Crawford & Company® appoints country manager for Mexico

LONDON (3 July 2018) – Crawford & Company® (NYSE: CRD-A and CRD-B), the world’s largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities, has announced the promotion of Alejandro Glaentzlin to the position of country manager for Crawford’s operations in Mexico. The promotion is effective immediately.

Glaentzlin brings decades of experience in the loss adjusting arena to his new role. Glaentzlin was most recently executive general adjuster at Crawford Global Technical Services° in Mexico and in this role has worked extensively across the engineering, mining, and power and energy sectors in the region. He began his loss adjusting career in 2004 as an engineering loss adjuster in Venezuela and joined the Crawford GTS° team in Mexico in 2015.

Commenting on the announcement, Robert McQuattie, regional head, Latin America said: “This promotion is thoroughly deserved. Alejandro has excelled in his previous positions, building his reputation on outstanding client service and dedication to every aspect of his role. At Crawford, we have exceptional talent across every part of our company and we are fully committed to supporting the progress of our employees through the ranks. There is therefore great satisfaction today in being able to name Alejandro as country manager for Mexico.”

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world’s largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company’s two classes of stock are substantially identical, except with respect to voting rights and the Company’s ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B),

subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75% of CRD-A, voting as a class. More information is available at www.crawfordandcompany.com.

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