



Crawford[®]

Market Update
20 September 2017

Huge earthquake hits Mexico City

Crawford & Company[®] has mobilized resources across South and Central America, with additional Spanish-speaking teams potentially available for deployment following yesterday's M7.1 earthquake in Mexico.

Clients in the region have already been in contact with us and we expect claims across a range of business lines; including global accounts, material damage, business interruption, etc.

The event which struck at 1:15pm local time approximately 34 miles south of the city of Puebla, impacted the states of Puebla, Morelos, and the Greater Mexico City area is understood to have tragically taken over 240 lives at the time of writing. Dozens of buildings have collapsed and the situation is understandably developing quickly.

Roberto A McQuattie, regional head for Crawford[®] Latin America, explained what happened:

"Our employees who were in Mexico City at the time experienced the earthquake in the office, and were able to evacuate safely. All Crawford Mexico employees are safe and accounted for. Traffic was chaotic, several subway lines were not operational due to derailments, which made it difficult for our people to return home. Key personnel will return to the office (assuming the building is safe) to continue operations and assist our customers."

Clients will be able to reach key adjusters via email and all enquiries are being centrally monitored. All customer data is backed up and is up-to-date. "After our employees return to the office, we will determine if it is safe to work from there or if we need to set up an alternative location," added Roberto.

"Prior to the event, we had seen an uptick in assignments, derived from the previous earthquake south of the country on September 7, Tropical Storm Lidia," added Roberto. "Thankfully, we are able to call upon additional resources where possible from South and Central America, with Spanish speakers in Europe also on hand to help where time and resources permit."

If you have claims that require our attention or need more information on this event, please contact any of the Crawford[®] team members listed.

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